

World Account

December 20, 2022

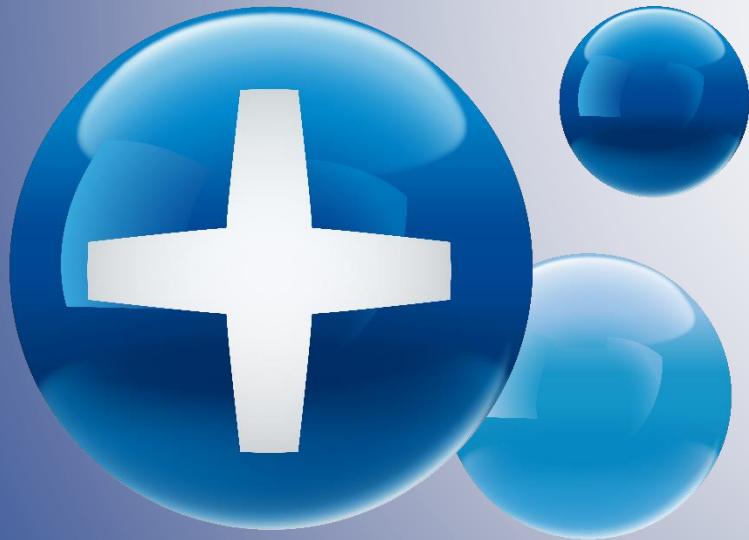
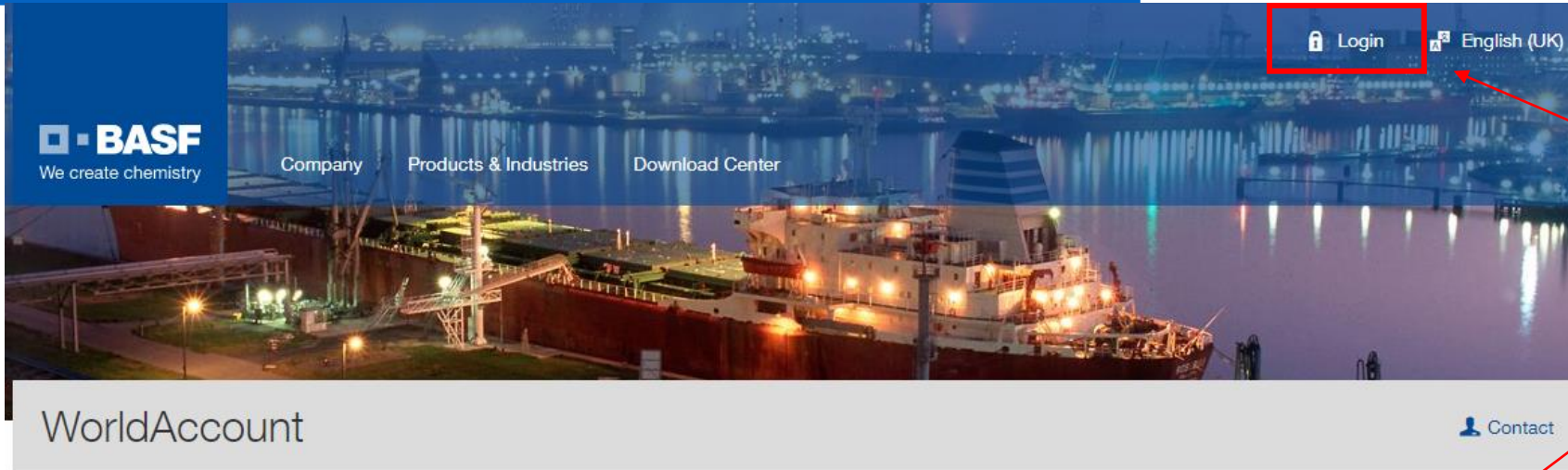


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World Account - Overview



■ [Home Page](#)

■ Login Buttons:
both lead to
same page

Your portal to the world of BASF

WorldAccount is the BASF eCommerce portal that supports you along your entire supply chain. You can download relevant product literature, place orders and track your order status in real time, twenty-four hours a day, seven days a week.

Access your WorldAccount

[▶ Login to your Account](#)

If you have not yet created an account, contact your BASF representative. Our customer service will support you with the setup of your personal account.

WorldAccount opens doors

Your WorldAccount registration gives you direct access to the world of BASF and allows you to benefit from various services including reorder functionalities, enhanced order tracking functionality or a mobile responsive design.

WorldAccount is a one-stop shop

Our eCommerce portal combines all your transactions and information in one single application. Regardless of the way you use to place an order, you will be able to see all details in WorldAccount.

WorldAccount saves you time and money

Our eCommerce portal is a true alternative to placing your order via telephone or fax. Transmit your orders to BASF and track them whenever it suites you. Moreover, you can access up-to-date product or order documents, for instance safety datasheets (MSDS), at any time.

Landing Page/Dashboard

BASF
We create chemistry

Dashboard Products Order Management Documentation

Search

Selected Business Partner

SoldTo
0001427569
~~KAO SPECIALTIES AMERICA LLC~~
243 WOODBINE ST
HIGH POINT NC 27260-8339 US

ShipTo
0001808926
~~KAO SPECIALTIES AMERICA LLC~~
1620 BELMAR ST
HIGH POINT NC 27260-8455 US

BillTo
0001427569
~~KAO SPECIALTIES AMERICA LLC~~
243 WOODBINE ST
HIGH POINT NC 27260-8339 US

Payer
0001427569
~~KAO SPECIALTIES AMERICA LLC~~
243 WOODBINE ST
HIGH POINT NC 27260-8339 US

Change

Welcome Delaney Tobin!
Nice to see you in WorldAccount

Download Center
Terms & Conditions

Landing Page
(current screen)

Product Catalog
Cart Template
Favorites

Invoice History
My Reports
COA Search
My Orders
Financial Overview

Personalize this screen
Personalize quick actions

My Product Catalog

Go to the Product Catalog

Product List

Product Catalog

BASF We create chemistry

Dashboard Products Order Management Documentation

Search

Selected Business Partner Change

SoldTo 0001427569 KAO SPECIALTIES AMERICAS LLC 243 WOODBINE ST HIGH POINT NC 27260-8339 US	ShipTo 0001808926 KAO SPECIALTIES AMERICAS LLC 1620 BELMAR ST HIGH POINT NC 27260-8455 US	BillTo 0001427569 KAO SPECIALTIES AMERICAS LLC 243 WOODBINE ST HIGH POINT NC 27260-8339 US	Payer 0001427569 KAO SPECIALTIES AMERICAS LLC 243 WOODBINE ST HIGH POINT NC 27260-8339 US
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From this Page:

- Enter Orders
- Access Product SDS

Product Catalog

BASF View Customer View

Items per Page 50

Filter By +

Enter a keyword here Q

Material No. ▲	Material Name ▲	Packaging ▲	Pallet Size
▼ 765174	Ethylene oxide		★ e.g. 2000 KG Q

To Access Product SDS:

Filter By +

Enter a keyword here 🔍

Material No. ▲	Material Name ▲	Packaging ▲	Pallet Size
765174	Ethylene oxide		e.g. 2000 KG 🛒

Search for Product Name or Number... Document Type Industries Languages Region / Country Enter a keyword here... 🔍

Ethylene oxide ✕ Reset all

Search results: 1

Select all

Safety Data Sheet

Ethylene oxide

Belgium, Dutch ↓ 👁

Belgium, French ↓ 👁

Belgium, German ↓ 👁

China (Mainland), Chinese ↓ 👁

France, French ↓ 👁

Download zip

Max. number files per download: 100

From this Page:

- Click Product Material Name (Ethylene oxide)
- At next screen, scroll down to bottom (please allow a moment for screen to load)
- Expand list (red box)
- Select preferred language
- Hit download zip (green box)

To Enter Order(s):

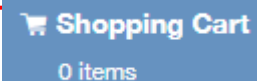
The screenshot displays the BASF online ordering portal. At the top, the BASF logo and tagline 'We create chemistry' are visible, along with navigation tabs for Dashboard, Products, Order Management, and Documentation. A search bar is located in the top right. Below the navigation, the 'Selected Business Partner' section shows details for 'SoldTo', 'ShipTo', 'BillTo', and 'Payer', all with the same address: 187 DAVIDSON AVENUE, SOMERSET NJ 08873-4192 US. The 'Product Catalog' section is active, showing a 'BASF View' and 'Customer View' toggle, and an 'Items per Page' dropdown set to 50. A search bar with the placeholder 'Enter a keyword here' is present. Below the search bar, a table lists products with columns for Material No., Material Name, Packaging, and Pallet Size. Two products are visible: 50559628 (10652025 Enprox 811) and 50552640 (11167002 GardAcid P 4462/1). Each product row includes a star icon, a quantity input field (e.g., 2000), a PCA dropdown menu, and a shopping cart icon.

Material No.	Material Name	Packaging	Pallet Size
50559628	10652025 Enprox 811	15GLA Plastic drums	★ e.g. 2000 PCA
50552640	11167002 GardAcid P 4462/1	55GLA Plastic drums	★ e.g. 2000 PCA

From this Page:

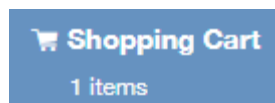
- Enter Quantity
- Unit PCA stands for piece
- Click the Shopping Cart
- Repeat for each PO Line

You can check how many orders/lines you have successfully added to cart by checking this icon → at the top of your screen



Complete Order(s):

- Once you've entered the amount of volume you'd like to request, click the shopping cart at the top of the screen
- From there, you will get the below screen prompting purchase order number and requested delivery date



Please enter your order information

Close ✕

Purchase Order No. Requested Delivery Date

Enter a PO Number

[Set all articles](#)

Article Name	Purchase Order No.	PO Item Number	Requested Delivery Date
10652025 Enprox 811 15GLA Plastic drums	<input type="text"/>	Purchase Or	<input type="text"/>

- Once complete, hit “Set and continue to cart”

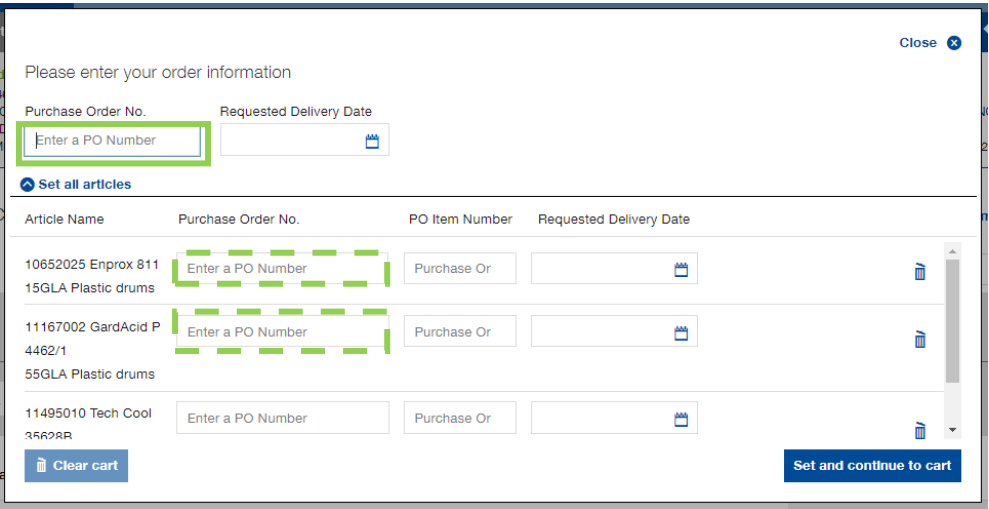
Quick Tips for Order Entry:

- Optional – upload a PO document or add remarks for Shipping and Handling or Additional Notes

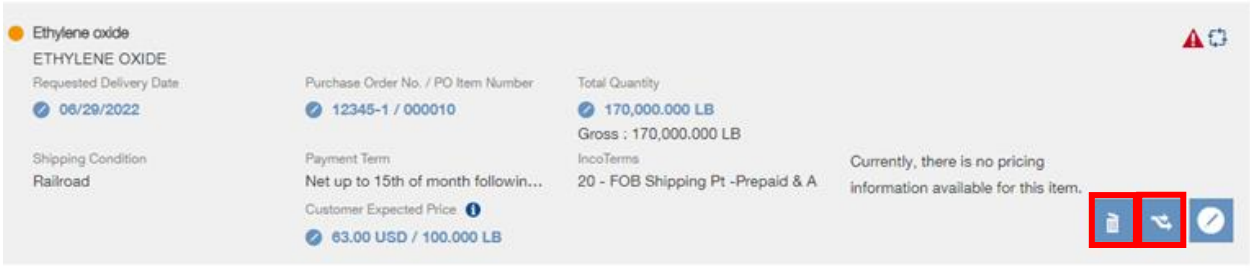
The screenshot displays a web interface for order entry. At the top left, there is a link "Add Purchase Order document" and a blue button labeled "Upload PO document". Below this is a checked checkbox labeled "Add/Edit Remarks". A large white modal window is open, containing two text input fields. The first field is titled "Shipping and Handling Instructions" and contains the text "The maximum text is 280 characters." The second field is titled "Additional Notes" and contains the text "The maximum text is 30 characters." A "Close" button with an 'x' icon is in the top right corner of the modal. A grey button with a checkmark is in the bottom right corner. At the bottom of the page, the text "Gross : 617.095 LB" is visible.

Quick Tips for Order Entry:

- For POs with multiple lines, enter the PO number in the highlighted box below – this will copy the values to each line within the shopping cart (dashed boxes). The same applies to the Requested Delivery Date.



- To quickly duplicate or delete lines/POs, click the repeat item button or the trash bin button (red, below).




Submit Cart

- You will now see your final review screen
- Please check to ensure all items are correct – if not, please go back to the shopping cart (at the top) and revise as necessary.
- Once you've confirmed all fields are correct, scroll to the bottom and click the empty box to confirm agreement to the Terms and Conditions I have read the [Terms and conditions](#) for BASF Corporation and agree to them*.
- Finally, click Submit Order
- Please wait for the screen to finish loading before closing out

You have successfully entered your orders – they will now be pushed to Customer Care for review!

Order Management: My Orders

- This function will allow you to review schedules and status, track the transit, and retrieve documents related to shipments: this can be done by searching individual PO numbers, BASF order numbers, or by pulling up a range within a maximum 60-day span
- Fill in the field or fields below based on preferred criteria and click 

My Orders

BASF View

Customer View



Search Orders



SoldTo
0001427569 | ~~KAG SPECIALTIES AMERICAS LLC | 243 WOODBINE CT HIGH POINT, NC...~~ ▼


ShipTo
0001808926 | ~~KAG SPECIALTIES AMERICAS LLC | 1020 BELMAR CT HIGH POINT, NC...~~ ▼

Purchase Order No.
e.g. Cons-2135/1234

BASF Order No.
e.g 1234567890

Requested Delivery Date
 10/27/2022  To 11/26/2022 
maximum range is 60 days

Order Creation Date
 10/06/2022  To 10/27/2022 
maximum range is 60 days



Order Management: My Orders

- Depending on your search criteria, you will have an order or orders listed like the below image.
- Please note the Excel download and print function are available to you if you would prefer a different format.

Excel download Print





BASF Order No.	Purchase Order No.	Type	Order Created	SoldTo	ShipTo	Status	Total Net Price	
0119009802	4000827852R18 CANCEL	Order	10/23/2022	0001427569	0001808926	Cancelled	No Price Available	Not changeable
000001	765174 Ethylene oxide	Order Created 10/23/2022	Requested Delivery Date	Expected Delivery Date	Requested Quantity	Cancelled	0.000 KG	
0118976523	4000845001-5	Order	09/27/2022	0001427569	0001808926	Invoiced	104,872.32 USD	Not changeable Reorder
000010	765174 Ethylene oxide	Order Created 09/27/2022	Requested Delivery Date 10/29/2022	Expected Delivery Date 10/29/2022	Requested Quantity 170,000.000 LB	Invoiced		
0118976519	4000845001-6	Order	09/27/2022	0001427569	0001808926	Invoiced	104,872.32 USD	Not changeable Reorder
000010	765174 Ethylene oxide	Order Created 09/27/2022	Requested Delivery Date 11/01/2022	Expected Delivery Date 11/01/2022	Requested Quantity 170,000.000 LB	Invoiced		
0118976522	4000845001-7	Order	09/27/2022	0001427569	0001808926	Invoiced	104,872.32 USD	Not changeable Reorder
000010	765174 Ethylene oxide	Order Created 09/27/2022	Requested Delivery Date 11/05/2022	Expected Delivery Date 11/05/2022	Requested Quantity 170,000.000 LB	Invoiced		
0118976520	4000845001-8	Order	09/27/2022	0001427569	0001808926	Shipment Scheduled	104,872.32 USD	Not changeable Reorder
000010	765174 Ethylene oxide	Order Created 09/27/2022	Requested Delivery Date 11/08/2022	Expected Delivery Date 11/08/2022	Requested Quantity 170,000.000 LB	Shipment Scheduled		

Order Management: My Orders

At a Glance:

- PO 400845001-5 Cannot be changed because it has already shipped & invoiced
- PO 400845001-8 Cannot be changed by WA user because it is already scheduled for shipment – please contact CCR

Excel download    Print 

BASF Order No.	Purchase Order No.	Type	Order Created	SoldTo	ShipTo	Status	Total Net Price	
0119009802	4000827852R18 CANCEL	Order	10/23/2022	0001427569	0001808926	Cancelled	No Price Available	Not changeable
000001	765174 Ethylene oxide	Order Created 10/23/2022	Requested Delivery Date	Expected Delivery Date	Requested Quantity 0.000 KG	Cancelled		
0118976523	4000845001-5	Order	09/27/2022	0001427569	0001808926	Invoiced	104,872.32 USD	Not changeable Invoiced 
000010	765174 Ethylene oxide	Order Created 09/27/2022	Requested Delivery Date 10/29/2022	Expected Delivery Date 10/29/2022	Requested Quantity 170,000.000 LB			
0118976519	4000845001-6	Order	09/27/2022	0001427569	0001808926	Invoiced	104,872.32 USD	Not changeable Invoiced 
000010	765174 Ethylene oxide	Order Created 09/27/2022	Requested Delivery Date 11/01/2022	Expected Delivery Date 11/01/2022	Requested Quantity 170,000.000 LB			
0118976522	4000845001-7	Order	09/27/2022	0001427569	0001808926	Invoiced	104,872.32 USD	Not changeable Invoiced 
000010	765174 Ethylene oxide	Order Created 09/27/2022	Requested Delivery Date 11/05/2022	Expected Delivery Date 11/05/2022	Requested Quantity 170,000.000 LB			
0118976520	4000845001-8	Order	09/27/2022	0001427569	0001808926	Shipment Scheduled	104,872.32 USD	Not changeable Shipment Scheduled 
000010	765174 Ethylene oxide	Order Created 09/27/2022	Requested Delivery Date 11/08/2022	Expected Delivery Date 11/08/2022	Requested Quantity 170,000.000 LB			

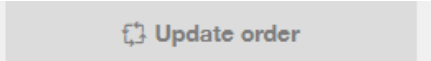
Order Management: My Orders: Changing Orders & Reorder

Excel download    Print 

BASF Order No.	Purchase Order No.	Type	Order Created	SoldTo	ShipTo	Status	Total Net Price		
0118875435	195164	Order	07/18/2022	0001102152	0001102152	In Process	102,462.53 USD	Change	Reorder
000010	50000140 Ethylene oxide	Order Created 07/18/2022	Requested Delivery Date 09/06/2022	Expected Delivery Date 09/06/2022	Requested Quantity 168,000.000 LB	In Process			

To Change/Reorder an Order:

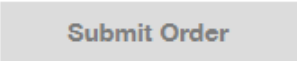
- Click blue change field
- On next screen, update the order as necessary.
- After you update the order, click



- After the text refreshes, click



- Then review once again, check box to agree to terms and conditions then click



Order Management: My Orders: Track & Trace

0118976520	4000845001-8	Order	09/27/2022	0001427569 0001808926	Invoiced	127,345.82 USD	Not changeable	Reorder
000010	765174	Order Created	Requested Delivery Date	Expected Delivery Date	Requested Quantity	Invoiced		
	Ethylene oxide	09/27/2022	11/08/2022	11/08/2022	170,000.000 LB			

- Once an order has shipped, you can access tracking information and retrieve relevant documents such as the COA, BOL, or Invoice.
- To do so, click the sales order number of the line you want to review (green box above)
- On the following page, we have a full overview of this particular shipment and it's status.

SoldTo

0001427569
~~KAO SPECIALTIES AMERICAS LLC~~
 243 WOODBINE ST
 HIGH POINT NC 27260-8339 US

ShipTo

0001808926
~~KAO SPECIALTIES AMERICAS LLC~~
 1620 BELMAR ST
 HIGH POINT NC 27260-8455 US

BillTo

0001427569
~~KAO SPECIALTIES AMERICAS LLC~~
 243 WOODBINE ST
 HIGH POINT NC 27260-8339 US





Payer

0001427569
~~KAO SPECIALTIES AMERICAS LLC~~
 243 WOODBINE ST
 HIGH POINT NC 27260-8339 US

Ethylene oxide ⚠

765174


Expected Delivery Date 11/08/2022	PO Number (ShipTo) / PO Item Number 4000845001-8 / 000010	IncoTerms 20 - FOB Shipping Pt -Prepaid & Add,.	Expected Quantity 171,450.000 LB
Requested Delivery Date 11/08/2022 , 00:00-00:00	Payment Term Net 30 days after invoice date	Net Price 127,345.82 USD	Requested Quantity 170,000.000 LB
Shipping Condition Railroad	Status Invoiced	Total Item Taxes 0 USD	Customs Tariff No. 2910100000
Ship From Location BASF CORPORATION, LA, US		Total Item Price 127,345.82 USD	
Reference Number 0118976520			

Order Management: Track Shipment

■ If an order has shipped, you can access the relevant information by clicking this button




Close 

Article Details

Shipment

Shipment

Post Goods Issue Date 11/29/2022	Carrier N/A	Delivery Note 0147030652	Total Quantity 1 PCA
Expected Delivery Date 11/30/2022	Railcar/Container/Truck P1TD-5039938676	Invoice 0171389971	
		Batch CO32580092	



View Your Invoice(s)

Open items Cleared items

Excel download Print

Payer
0001427569 | KAO SPECIALTIES AMERICAS LLC | WOODBINE CT | HIGH POINT, NC, US, 27260-0000

Open at key date
11/02/2022

BASF Company Country: All countries
BASF Company: All companies
Transaction Type: All types

Purchase Order No.: e.g. 2135/1234
Reference: e.g. 2135/1234

Find reports

Search Criteria

Status	Trans. Type	Doc. Date	Due Date	Purchase Order Number	Reference	Invoice Reference	Original Amount	Open Amount
Open	Invoice	09/29/2022	10/29/2022	4000840641-5	0171276300		132,295.06 USD	132,295.06 USD
Open	Invoice	10/04/2022	11/03/2022	4000845001-1	0171289365		128,456.23 USD	128,456.23 USD
Open	Invoice	10/07/2022	11/06/2022	4000845001-3	0171293789		128,147.78 USD	128,147.78 USD
Open	Invoice	10/08/2022	11/07/2022	4000845001-2	0171293790		128,116.94 USD	128,116.94 USD

Open Documents



To Customize Your Home screen:

■ Add quick actions to your home screen to minimize your clicks when managing orders

The screenshot shows the BASF WorldAccount home screen. At the top, there is a navigation bar with the BASF logo and the tagline "We create chemistry". Below the navigation bar, there are tabs for "Dashboard", "Products", "Order Management", and "Documentation". A search bar is located on the right side of the navigation bar. Below the navigation bar, there is a "Selected Business Partner" section with a "Change" button. The main content area displays four quick action tiles: "SoldTo", "ShipTo", "BillTo", and "Payer". Each tile shows a company name, address, and a "Change" button.

Welcome Delaney Tobin!
Nice to see you in WorldAccount


The screenshot shows a dialog box titled "Add new tile...". It has a "Content" dropdown menu with "Shopping Cart Upload" selected. There is an "Add tile" button at the bottom right.







Personalize this screen 
Personalize quick actions 



The screenshot shows the "Selected Business Partner" section. It has two columns: "SoldTo" and "ShipTo". Each column shows a company name, address, and a "Change" button.

Welcome Delaney Tobin!
Nice to see you in WorldAccount

Latest Orders 

Purchase Order No.	Created	
31504	11/01/2022	Reorder 
31521	11/01/2022	Reorder 
31507	11/01/2022	Reorder 
31519	11/01/2022	Reorder 
31512	11/01/2022	Reorder 
31510	11/01/2022	Reorder 

Video Tutorials

■ Please watch the following tutorials to help you get started.

■ How to login

<https://www.youtube.com/watch?v=K09B8-pITEc&feature=youtu.be>

■ How To personalize

<https://www.youtube.com/watch?v=kA9sNY5W9IA&feature=youtu.be>

■ How to place an order

<https://www.youtube.com/watch?v=Xclpb1AVaQs&feature=youtu.be>

■ How to manage your orders

<https://www.youtube.com/watch?v=zKI3-MyWuIY&feature=youtu.be>

■ How to search for a Document

<https://www.youtube.com/watch?v=puIHFLtKCgU&feature=youtu.be>

Training Materials

- Should you have any questions, please do not hesitate to get in touch with our Customer Care team who can help you with one-to-one training and answer any questions that you may have. We look forward to continuing to serve you with our new system and we hope that you will find it a beneficial tool for your account with BASF-Chemetall!

- Customer Care Team

Email: cscentralbranch@basf.com

Phone: 877-941-3800.

 **BASF**

We create chemistry

Chemetall
expect more 